

Tuesday 23 January 2018

Press Release:

Putting Children and Young People first

Children and Family Health Surrey launched its children and young people engagement project plan on Tuesday 23 January 2018 to help support young people to develop and get their views and opinions heard.

The engagement project plan forms part of a wider long term aim to support improvement to the services currently provided to children, young people and their families.

The first step includes a survey of individuals who receive care from Children and Family Health Surrey's 0-19, Therapies and Specialist Community Nursing services, to seek their views on proposed changes to the care we currently provide and to capture their experiences.

Interim Director of Children and Family Health Surrey, Sarah Baker said:

"We want to really listen and pay attention to the children and young people entrusted in our care.

We encourage and champion feedback from parents, staff, and carers who use our services and we will continue to work closely with partner organisations such as Surrey County Council, Family Voice Surrey and youth practitioners across Surrey.

This is a really fantastic opportunity to do something different and make sustainable changes; whilst improving the quality of people's experience of using our services.

We are committed to improving children and young people's wellbeing by being proactive in recognising their needs and designing services that enhances their health journey to recovery.

In the coming months, we will be developing some exciting things for children and young people to get involved in and make great contributions to the organisation".

Ends

Notes to Editor:

CSH Surrey is one of three NHS partners that provide the Children and Family Health Surrey service. The other two partners are First Community Health and Care, and Surrey and Borders Partnership NHS Foundation Trust. Together, we provide one Surrey-wide community health service for children and young people from 0 to 19

years of age (up to 25 years for young adults with additional needs) and their families and carers.

For further information please contact:

Rebecca Jones, Children and Family Health Surrey

Head of Communications email: rebecca.jones16@nhs.net

Mobile: 07714 956 332

www.childrenshealthsurrey.nhs.uk